



## How are *Qkr!* refunds processed?

### *Qkr!*™ Refunds: Food Orders

To reduce school costs, cancelled food orders are refunded in the form of credit for future orders. A 'Refunded' stamp will appear on your eReceipt confirming that the order has been cancelled and a credit is available for future food orders. The value of any outstanding food order credits will automatically be deducted from your next *Qkr!* food order.

### *Qkr!* Refunds: All other Payments (Non-food)

Please contact your school office directly to cancel any other (non-food) school payments. These refunds need to be processed through the school office according to school policy.